

How to access your MyCiarb account

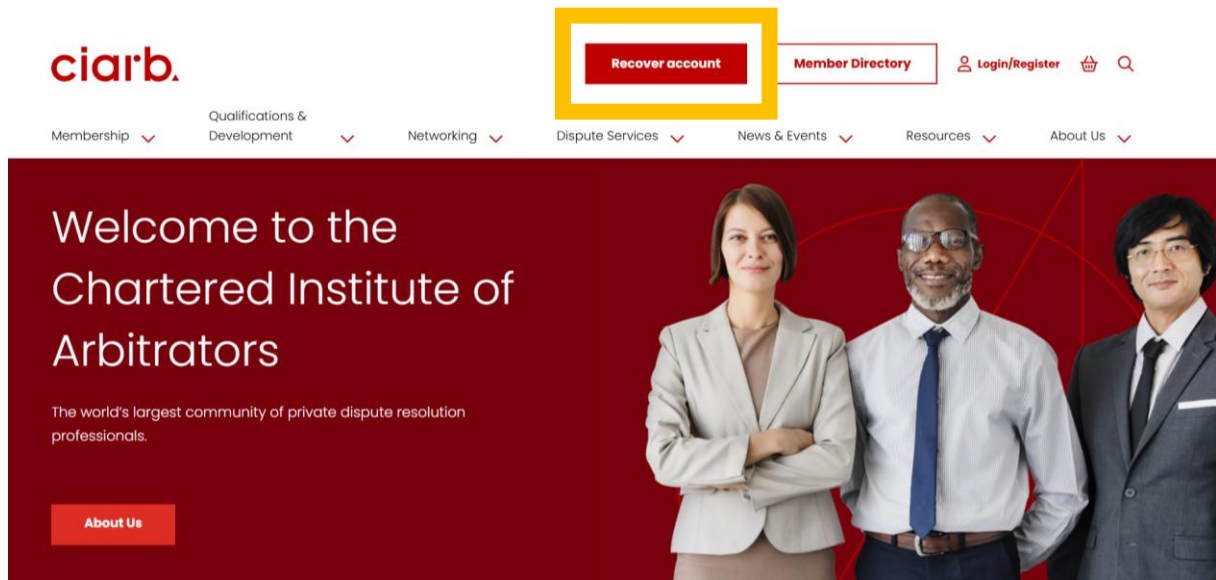
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Re-activate your account

Ciarb's website was re-launched in May 2024. If you have an existing MyCiarb account which you have not accessed since May 2024, you will need to re-activate your account.

1. Go to <https://www.ciarb.org> and click on 'Recover account'



2. Enter your registered email address and click on 'Send verification code'. Enter the code that is sent to you, click on 'Verify code' and then click on 'Continue'.

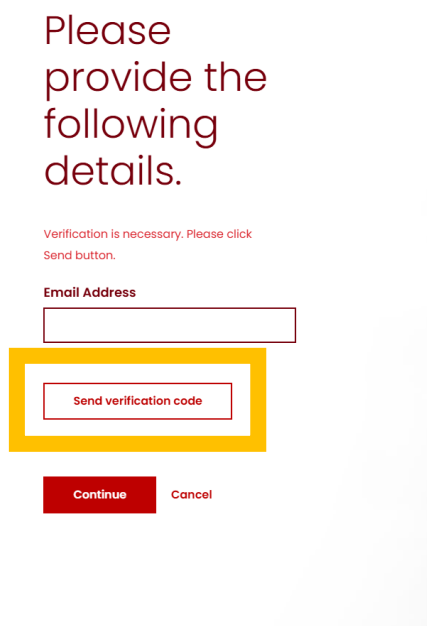
Please provide the following details.

Verification is necessary. Please click Send button.

Email Address

Send verification code

Continue Cancel



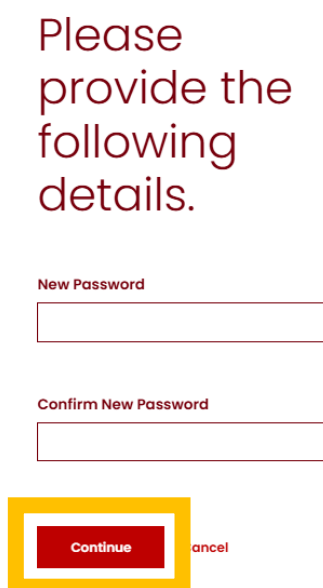
3. Once your account is verified, you will be prompted to re-set your password. Enter your chosen password and click 'Continue'.

Please provide the following details.

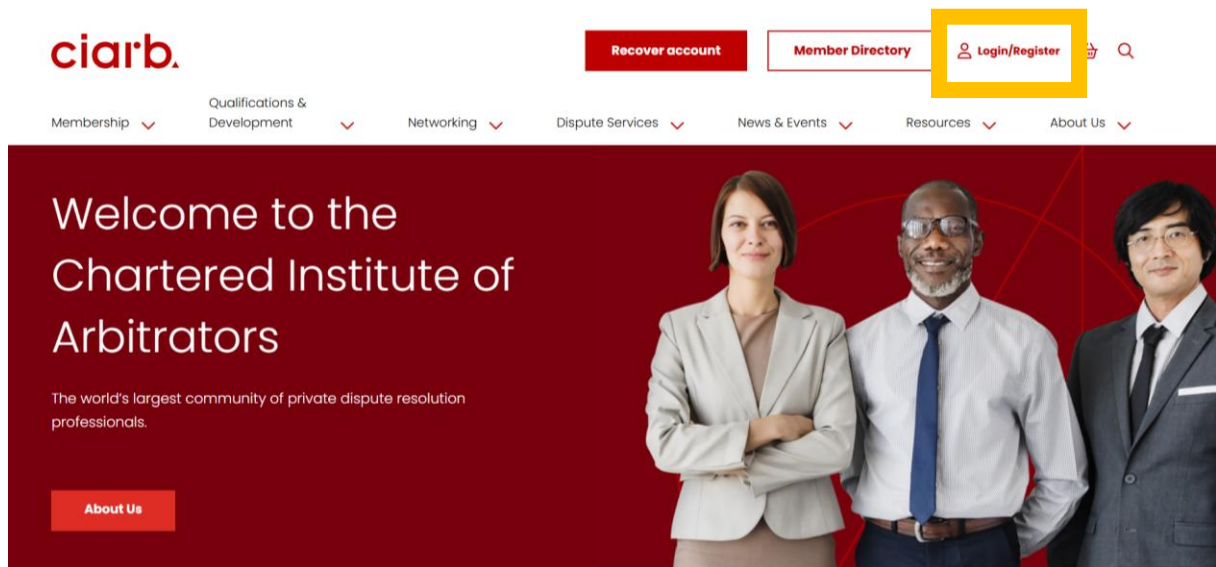
New Password

Confirm New Password

Continue Cancel



4. You will be re-directed to the Ciarb home page. Select 'Login/Register'.



5. Enter your registered email address and new password. Then click 'Sign in'.

Login

Email

Password

[Forgot your password?](#)

Sign in

Don't have an account?

[Sign up now](#)

6. You will then have the opportunity to review and add or change details as necessary. If you wish to change your registered email address, please email memberservices@ciarb.org.

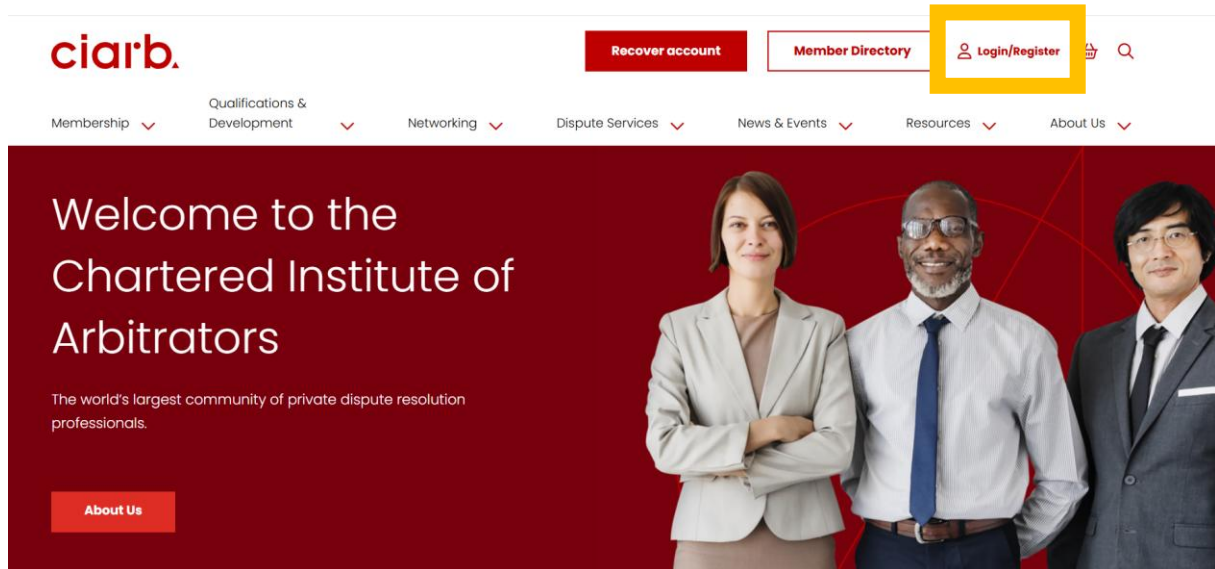
7. Click on 'MyCiarb' to access your dashboard.

The image shows the homepage of the Chartered Institute of Arbitrators (CIARB). At the top left is the CIARB logo. To its right are navigation buttons: 'Recover account' (red), 'Member Directory' (white with red border), and 'MyCiarb' (white with red border and a yellow highlight box). Further right are 'Log out', a shopping cart icon, and a search icon. Below the logo is a horizontal menu with dropdown arrows for: Membership, Qualifications & Development, Networking, Dispute Services, News & Events, Resources, and About Us. The main content area features a red background with the text 'Welcome to the Chartered Institute of Arbitrators' and 'The world's largest community of private dispute resolution professionals.' Below this is an 'About Us' button. On the right side of the main area is a photograph of three professionals in business attire.

Re-set your password

If you have an existing MyCiarb account and have forgotten your password, follow these steps.

1. Go to <https://www.ciarb.org> and click on 'Login/Register'



2. Enter your registered email address and click on 'Forgot your password?'

Login

Email

Password

[Forgot your password?](#)

[Sign in](#)

Don't have an account?

[Sign up now](#)

3. You will be asked to verify your account before proceeding. To do this, enter your registered email address and click on 'Send verification code'. Enter the code that is sent to you, click on 'Verify code' and then click on 'Continue'.

Please
provide the
following
details.

Verification is necessary. Please click
Send button.

Email Address

Send verification code

Continue

Cancel

- 4.
5. Once your account is verified, you will be prompted to re-set your password. Enter your chosen password and click 'Continue'.

Please
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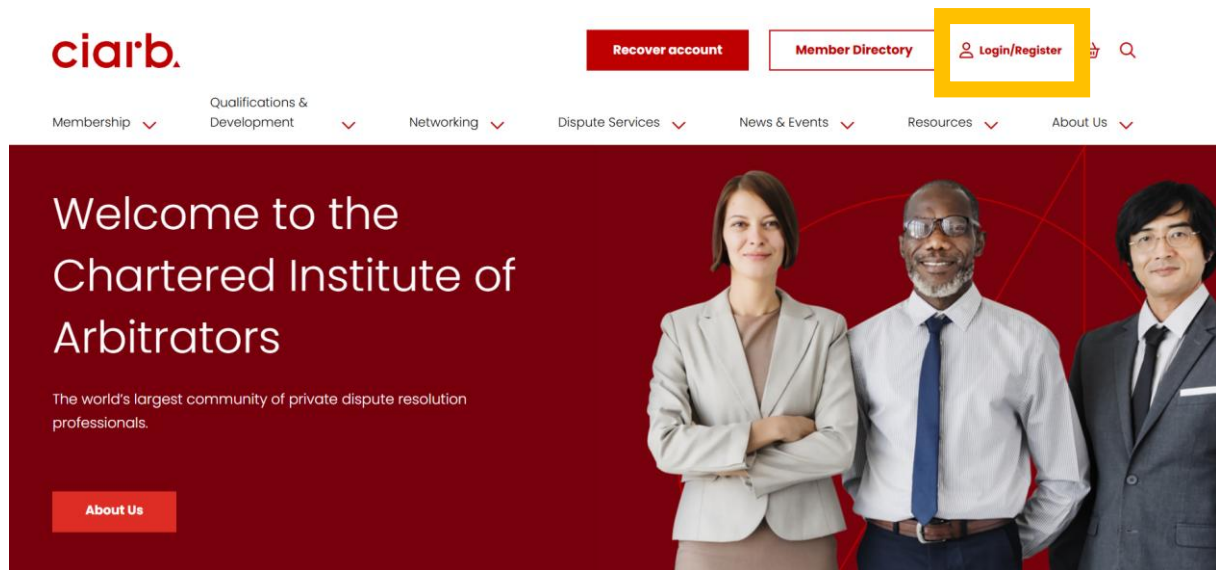
New Password

Confirm New Password

Continue

Cancel

6. You will be re-directed to the Ciarb home page. Select 'Login/Register'.



7. Enter your registered email address and new password. Then click 'Sign in'.

Login

Email

Password

[Forgot your password?](#)

Sign in

Don't have an account?

[Sign up now](#)

8. Click on 'MyCiarb' to access your dashboard.



Recover account

Member Directory

 MyCiarb

→ Log out



- Membership ▾
- Qualifications & Development ▾
- Networking ▾
- Dispute Services ▾
- News & Events ▾
- Resources ▾
- About Us ▾

Welcome to the Chartered Institute of Arbitrators

The world's largest community of private dispute resolution professionals.

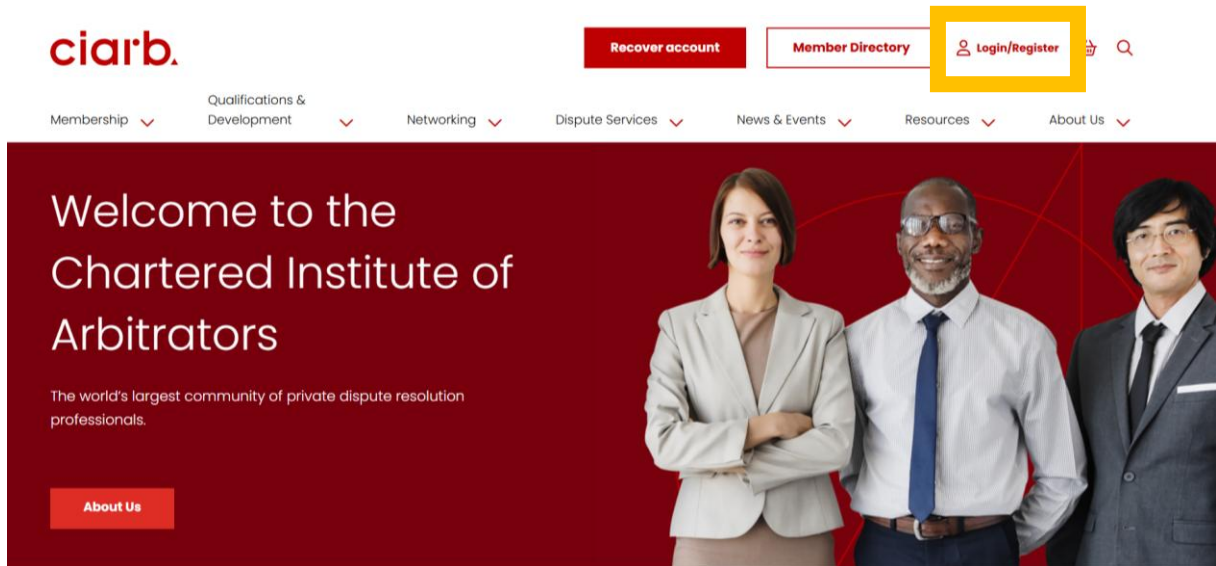


About Us

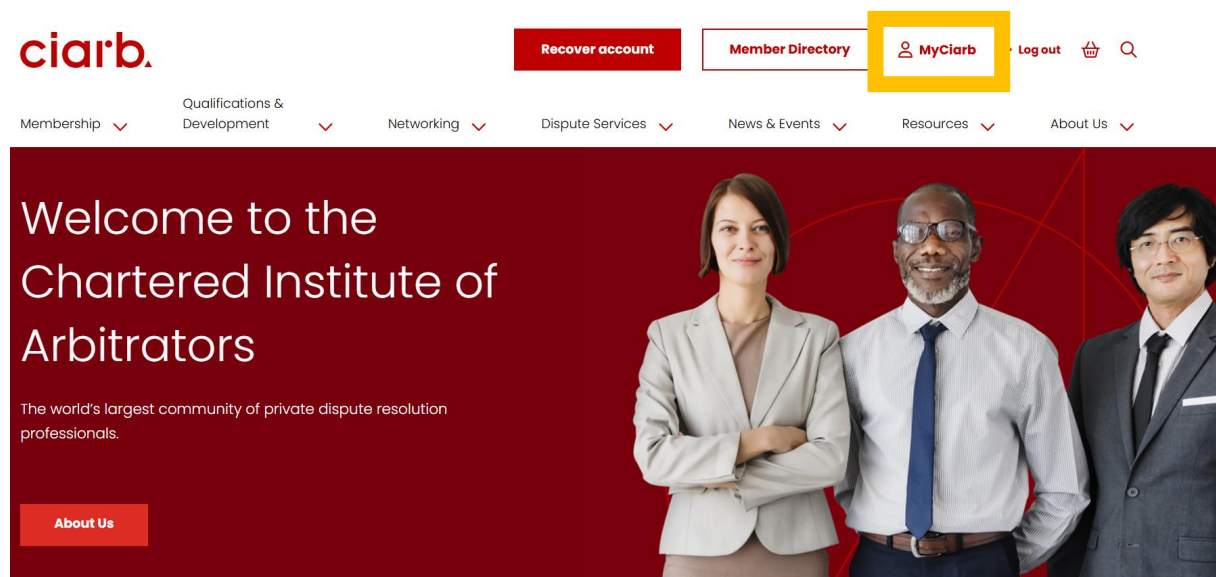
Renew your membership through MyCiarb

You can now renew your Ciarb membership through your MyCiarb account.
(NB: If you have an existing MyCiarb account which you have not accessed since May 2024, you will need to re-activate your account. See the first part of this guide for details on how to re-activate your account.)

1. Go to <https://www.ciarb.org> and log into your MyCiarb account

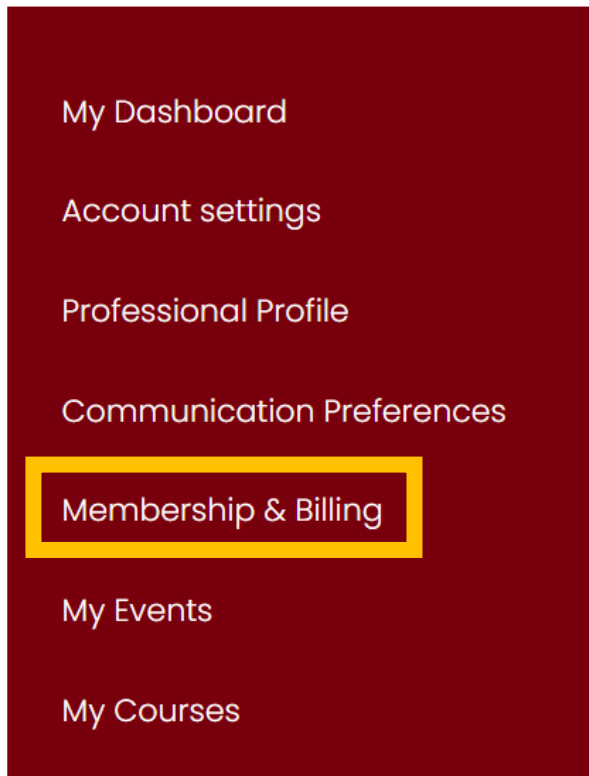


2. Go to your MyCiarb dashboard

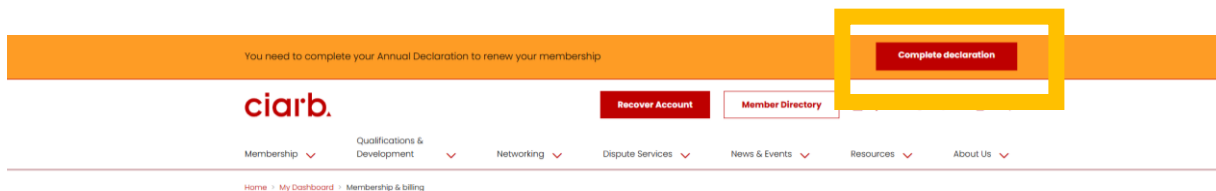


3. Start your renewal journey by either:

3a. Selecting 'Membership & Billing'



3b. OR, Selecting 'Complete declaration' at the top of the screen

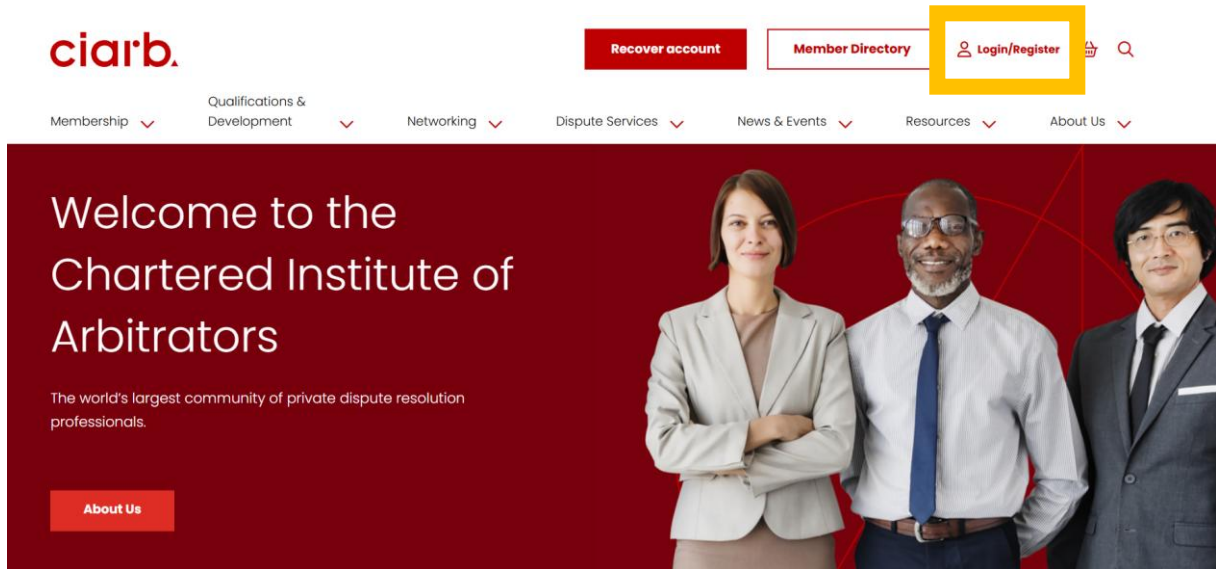


4. Follow the on-screen instructions to first complete your Annual Declaration and then, if applicable, your payment.

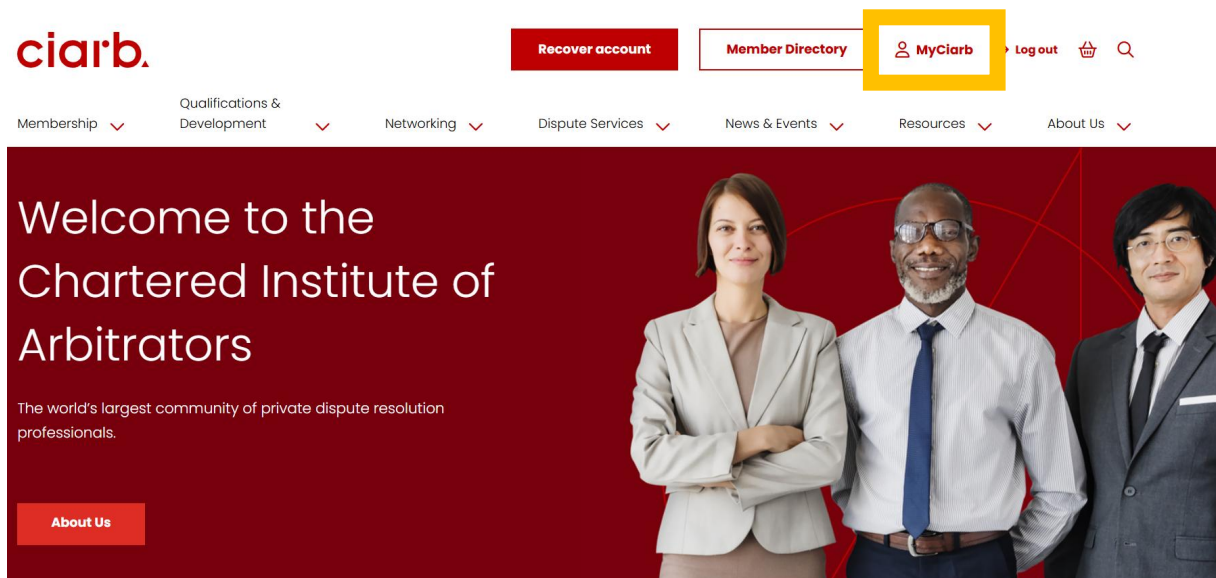
Access LearnADR

Ciarb's website was re-launched in May 2024. If you have an existing MyCiarb account which you have not accessed since May 2024, you will need to re-activate your account.

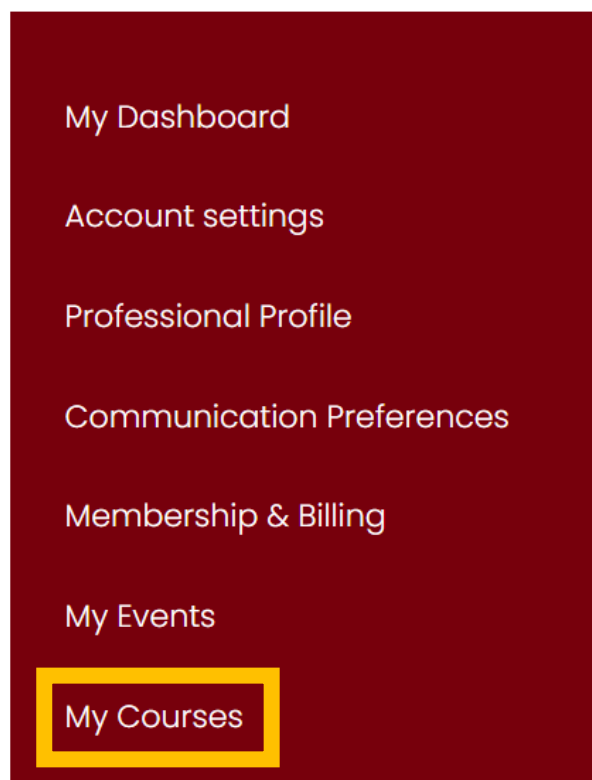
1. Go to <https://www.ciarb.org> and log into your MyCiarb account



2. Go to your MyCiarb dashboard



3. Select 'My Courses'



4. Click on 'LearnADR'

What happens once I purchase a course?

Once you have purchased your course, you will be given access to Ciarb's online learning platform, LearnADR.

You will be notified once your access is confirmed.

