

Mediation Symposium 2019: Mediation in Times of Crises



CI Arb
evolving to resolve

Friday 27 September 2019
09:00am – 05:35pm

Grant Thornton UK LLP
30 Finsbury Square
London
EC2A 1AG



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The last decade has seen several major economic and political upheavals. From the repercussions of the global credit crisis, the disruption and job losses caused by automation to the uncertainty caused by Brexit, many have been adversely affected by the turmoil that these and other events have caused. They have all impacted on personal and commercial relationships and there is a strong likelihood that these uncertainties will grow in the future. Brexit is likely to lead to a domino effect as the strain caused by leaving the European Union impacts on commercial and personal relationships. CI Arb's 12th Mediation Symposium will look at 'Mediation in Times of Crises'.

The day will draw together presentations, deliberations and debates around the shifting contours of crises and how mediation can alleviate and resolve the disputes that they cause to different people. Although targeted at practitioners, this event will also be of interest to academics, lawyers, politicians and the judiciary as well as business leaders with an interest in the developing world of mediation.

Programme*

- 09.00am** Registration followed by tea and coffee
- 09.40am** Welcome
- 09.45am** Keynote address, *by Jane Gunn FCI Arb*
- 10.00am** International address, *by Amb. (r.) David Huebner C.Arb FCI Arb*
- 10.10am** Outline of the day, *by Dr Paresh Kathrani*
- 10.25am** Morning break
- 10.45am** Introduction to workshops, *by Dr Paresh Kathrani*
- 10.55am** **Workshops: 'Mediation skills'**
- A. Leadership skills and crisis management: 'It's Leadership, but not as we know it', *by Iain Christie*
 - B. Public relations and crisis: 'What should we talk about when we talk about mediation?', *by Jane Walmsley MCI Arb*
 - C. Coping with expectations during uncertainty: 'Implementing Policies and Protocols for Workplace and Employment Mediation', *by Rammit Kaur Charan Singh FCI Arb Dip Int Arb*
- 12.25pm** Lunch
- 01.40pm** Introduction to workshops
- 01.50pm** **Workshops: 'Mediation in context'**
- A. Intervention in the course of personal emergencies: 'Why does the brain cope so poorly with uncertainty', *by Dr Zaza Johnson Elsheikh and Spenser Hilliard*
 - B. Contemporary crises and mediation: 'Vision Architecture: See It, Build It, Support It', *by Chris Flickinger*
- 03.20pm** Afternoon break
- 03.35pm** Plenary discussion and Q&A
- 04.20pm** Final remarks and end of meeting followed by drinks reception

*Please note that this programme may be subject to change

Speakers Bios



Iain Christie

Iain is Secretary of the Civil Mediation Council and Vice-Chair of the Bar Standards Board Independent Decision-Making Body. He is an accredited and practising mediator in civil and commercial, family and workplace mediation. A former Foreign Office lawyer and barrister at the leading media law chambers 5RB, he is also a coach, certified Dare to Lead™ and Imago facilitator and professional actor. He is a Leadership Fellow at St George's House, Windsor Castle.



Chris Flickinger

Chris works with large Fortune 500 companies, professional athletes, as well as family-owned businesses. His distinct background includes Fox News Channel, Dale Carnegie Training, Psycho-Metric Analysis and Positive Psychology under the guidance of nationally recognized doctors. If you haven't heard Chris yourself, chances are you've heard speeches written by Chris as celebrities, corporate leaders and even other presenters often ask Chris to help develop, design and deliver messages that will WOW audiences and get results.

Dr Zaza Johnson Elsheikh MBBS PGDiplP



Zaza is dually qualified as a medical doctor and solicitor (1994 and 2004 respectively) as well as being a highly experienced mediator and International Commercial Arbitrator (www.cmds.org.uk). Zaza has a mixed cultural (Afro-Arab/Caribbean) background with (Baptist-Muslim) parentage. This heritage and her professional experience has enabled her to effortlessly build a rapport within and between diverse groups. She is an active pluralist and is fluent in English and Arabic. Zaza frequently contributes to the prevention of, and response to radicalization by way of mediation, often working alongside the Kent and Metropolitan Police forces as well as directly within community groups. She contributed to the Leadership in Counter Terrorism conference in 2017 by speaking about the use of mediation in De-radicalisation programme in an effort to secure desistance and disengagement for participants. As a Conflict Resolution Trainer, Restorative Justice Practitioner and Community Leader for Muslim Women, Zaza delivers a range of courses and seminars in Churches, Mosques, Schools and Universities including Cambridge, Kent and London. She also teaches children (including those with Special Educational Needs) to handle conflicts with their peers, siblings and parents more constructively. Her commitment to improving the levels of engagement within ethnic and religious communities is strongly evidenced by her founding the charity: BIMA a multi-faith association of Mediators and Arbitrators (www.bimagroup.org).

Jane Gunn FCI Arb



As a former lawyer Jane's mission is to help busy executives to collaborate effectively and experience the Magic of Conflict as they manage change, challenge and crisis in their organisations. Jane is a highly sought after mediator, facilitator and speaker. She specialises in collaboration, cross-cultural communication and transforming business relationships. As a trained mediator and facilitator she brings a diverse mix of skills, experience and insight that enable her to get people and groups with different priorities, incentives and ways of doing things, to work together successfully. Jane is Chair of the Board of Management of the Chartered Institute of Arbitrators (CI Arb) and is a former director and board member of the Civil Mediation Council of England and Wales (CMC). She is a past president of the Professional Speaking Association of the UK and Ireland (PSA UKI). She is also a member of the Advisory Committee to QUADRA in Italy. She has been invited to speak at the United Nations, the White House, the European Commission and the International Energy Agency and has spoken at conferences and events all over the world. She has worked with organisations large and small including Cable & Wireless, The NHS, BAA, Bacardi-Martini, McLaren Racing, The Royal Institution of Chartered Surveyors, ACCA and many more. She is also the author of two popular books on conflict management "How to Beat Bedlam in the Boardroom and Boredom in the Bedroom" and "The Authority Guide to Conflict Resolution". Jane's skill is in getting people: Talking about what matters most – both to them and to their organisation; Motivated, energized and committed to what needs to happen next. Her approach is both interactive and fun.

Spenser Hilliard



Spenser Hilliard is a Barrister, Mediator and Arbitrator practicing from Field Court Chambers in London. He has considerable mediation training experience in Central and Eastern Europe, India and Singapore and has taught advanced mediation skills in the Middle East on behalf of the Foreign Office and Ministry of Justice. He chairs the charity Belief in Mediation and Arbitration (BIMA) and is an Ambassador for the Tutu Foundation UK and was formerly a non-executive director of a large London NHS Trust. He has a particular interest in the psychological causes behind flawed decision making in mediation and the impact that these have in the resolution of highly emotionally charged disputes.

Amb. (r.) David Huebner C.Arb FCI Arb



Amb. Huebner is an international arbitrator who has handled more than 150 arbitrations as neutral or advocate in three dozen jurisdictions around the world. He is experienced across a wide range of industry sectors, legal issues, and geographic regions but has particular subject matter expertise in the technology, telecom, life sciences, entertainment, and energy sectors. He is included on SVAMC's "Tech List" of the "world's most accomplished technology arbitrators" and is a Distinguished Fellow of the Auckland University of Technology's Faculty of Business & Law. He has taught full-semester courses or guest lectured on advanced dispute resolution and IP topics at universities in China, Germany, New Zealand, and the U.S. A lawyer by training, he has held a variety of senior positions in the Asia Pacific region, including as U.S. Ambassador to New Zealand and Samoa, chairman & CEO of an international law firm, founding chief representative of a law firm in Shanghai, and special policy adviser to a member of Japan's National Diet. Before becoming a full-time neutral, he was a partner in the international arbitration, public international law, and intellectual property groups at Arnold & Porter LLP. In April 2019, Amb. Huebner was elected chair of the North America Branch of the Chartered Institute of Arbitrators. He was also elected a Fellow of the College of Commercial Arbitrators. He is a licensed solicitor in England & Wales, a member of the Bars of California, NY, and DC, and a graduate of Princeton University (summa cum laude) and Yale Law School.

Dr Paresh Kathrani



Dr Paresh Kathrani is the Director of Education and Training at the Chartered Institute of Arbitrators (CI Arb). He is based at the CI Arb Headquarters in London, United Kingdom, where he directs CI Arb's global membership and non-membership courses. Paresh has nearly two decades' experience working in law. He has collaborated on international projects funded by the European Union, including with partners in North Africa, and was also the Law Liaison Tutor on the University of Westminster's transnational educational partnership with the Westminster International University in Tashkent (Uzbekistan). He has led several law modules, including Criminal law and Public, Constitutional and Administrative Law, and has also worked with doctoral students. Paresh's research focusses on technology, artificial intelligence and its use in legal education and practice. He has written and spoken extensively on technology in law, and has been invited to speak at events, including at the Council of Bars and Law Societies of Europe (CCBE) in Brussels. He was part of a project funded by the European Union looking at the use of natural language processing in triaging legal cases. He is interested in the ethical implications of emerging technologies in dispute avoidance, management and resolution.

Rammit Kaur Charan Singh CLP ICSA FCIArb Dip Int Arb



Rammit has evolved from a practising lawyer and corporate counsel to a dispute resolution consultant bringing with her close to 20 over years wealth of experience. She is a founding partner of a boutique consultancy firm providing a wide spectrum of services relating to ADR and legal support. She was the Head of Legal Services of KLRCA, a regional arbitration centre in Asia, responsible for the successful transformation of the centre to a world reckoned international arbitration centre. She contributed to the drafting of Shariah compliant arbitration rules which innovation was awarded in 2012 by the Global Arbitration Review. She was instrumental in the drafting of and revisions to the KLRCA ADR Rules. She is a Fellow and Accredited Mediator of the Chartered Institute of Arbitrators and a Director of its Malaysian Branch. She is also the Pro-tem Committee member of the MCCA (Malaysian Corporate Counsel Association) and SLAM (Sports Law Association of Malaysia). Having worked with other prominent organisations in the past two decades, Rammit has gained expertise in the construction, infrastructure, transportation, logistics, oil and gas and the legal industries. She is passionate about dispute resolution and actively sits in as arbitrator, adjudicator and mediator. Her aspirations are to create awareness, educate and assist in the advancement of effective dispute resolution in the region to ease commerce and increase productivity. She is currently writing a book on Practice and Procedure of Mediation in Malaysia scheduled to be published in 2020 by Thompson and Reuters.

Jane Walmsley MCI Arb



Jane practises as a commercial and workplace mediator, coach and psychotherapist and is a non-practising barrister. She is a very experienced trainer and a member of the Chartered Institute of Arbitrators' mediation training faculty. She is also a member of the mediator accreditation panels for the Chartered Institute of Arbitrators and the Royal Institute of Chartered Surveyors. She assesses candidates for accreditation as commercial mediators in the UK and internationally, acting as both assessor and chief assessor. Jane's practice as a psychotherapist is underpinned and informed by 30 years' experience of working with individuals and groups in a wide variety of circumstances that give rise to anxiety, stress, conflict, low confidence and inappropriate or self-sabotaging behaviour. Her approach is founded on existential therapeutic principles. She is experienced in working with people who seek to address: Anger, control, depression, inertia, recklessness, difficulties with eating, performance anxiety, rape, childhood sexual abuse, self-harm, bullying, difficulties in relationships. She practises at Number 42 Psychotherapy and Wellbeing, London Bridge.

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