

Mediation Symposium 2020



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evolving to resolve

The business of mediation

Mediation and legal design thinking:

A new vision for a new future

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Mediator and ADR trainer



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MEDIATION AND LEGAL DESIGN THINKING:

A NEW VISION FOR A NEW FUTURE.

CI Arb Mediation Symposium 2020:
Mediation as a Multidisciplinary Practice



@Pierangelo Bonanno, MCI Arb

MEDIATION

Can be one of the solutions to the
international
economic and social crisis.

Multidisciplinarity is a cultural
and professional enrichment.



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LEGAL DESIGN

The application of human-centered design
to the world of law



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DESIGN THINKING

DT is one of the most successful innovation methods of our time!

The primary goal of Design Thinking is always to develop user-centric solutions and innovations that serve a real need whether analogue or digital.




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LEGAL DESIGN THINKING

Process, mindsets, and mechanics!

LDT offers the legal market a new frame of thought which is built on an ecosystemic approach that puts the user of a service, a product or a technical solution at the centre of all considerations.



Cross-discipline

Legal Thinking,
Design Thinking,
Visual Thinking
User Experience (UX) Design.



Holistic method approach

Transferring patterns of thought and procedural models from designers to legal questions.



New way for Legal services

Focus on how usable, useful, and engaging these services are.

The Essential Design Process

by Margareth Hagan



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Discover

What is the landscape ?

Understand the challenges situation & the stakeholders.

Synthesize

What is your mission?

Define & map the users and problem statement you'll be designing for.

Build

What ideas may work?

Generate possible solutions for the problem, and prototype them.

The Essential Design Process

by Margareth Hagan



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Test

Are the ideas worthwhile?

Test promising with your users & in live situations.

Evolve

How to move forward ?

Process the feedback edit your prototypes & vet them

ALTERNATIVE DISPUTE RESOLUTION (ADR) PROCESSES

ARE USED TO



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✓ **Resolve Conflict**

✓ **Support Agreement**

✓ **Plan future actions**



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MEDIATION BY DESIGN



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Step 1

Explain to the Stakeholders

Presentations are communication tools that can be used as demonstrations.

Step 2

Formulate proposals for solutions

Presenting complex informations simply.

Step 3

Clarify the terms of the agreement

Automated document reviewer quality.

**OUR
POWER IS
IN OUR
ABILITY TO
DECIDE**

Richard Buckminster Fuller



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